



ZURICH®

Tree Liability Report

Product summary

Background

For occupiers of land and premises that are used by the public, tree root incursion and incidents involving fallen trees/limbs can have a significant impact on their public liability claims experience. Yet this is an area that often doesn't receive adequate attention.

Organisations need to ensure that they have systems in place to prevent such losses. Failing to implement and maintain adequate systems, procedures and records could mean that if an accident occurs your organisation may face both prosecution by the Health and Safety Executive and a civil case for damages.

Summary

The product will help your organisation to implement systems to improve internal procedures and practices. This will enable it to react in a systematic way to potential problems before an accident or incident occurs.

Objectives

The report will cover:

- Legal responsibilities
- Review of claims history
- Tree management policies
- Inspection programmes
- Maintenance procedures
- Defect reporting and complaints procedures
- Claims/incident investigation procedures
- Current risk management measures.

Features

- Provision of a written report addressing the areas outlined above with supporting recommendations specific to the organisation
- The option for a presentation of the report to key representatives within the organisation to review and discuss the recommendations in more detail
- A review session can be arranged if required. This would normally take place between six and twelve months after the initial report
- The product stands alone but can be carried out in conjunction with the Introduction to Risk Management for Managers training course, which covers the basic principles of risk management.

Benefits

- Offers independent advice on good practice in tree management
- Reduces potential public liability
- Provides advice on how to implement systems to detect defects and defend public liability claims
- Provides advice on cost-effective remedial measures.

Where this would be useful

The report will highlight areas of concern for any organisation looking to introduce consistent procedures to prevent damage, accidents, incidents and claims caused by trees.

Who is it aimed at?

Organisations or departments with responsibility for managing a tree stock.

Duration

Three to five days.

Provider

A fully trained and experienced Zurich Risk Management Consultant.

Format

- Interviews with key staff.
- Review of tree management and claim procedures.
- Review of claims data.

Case studies/quotes

Tight resources and a staff shortage led to long-term neglect of trees under the control of an organisation in the South of England, with an associated increase in public liability claims. We produced a tree liability report that enabled the organisation to justify increased resources for the tree management function and to implement more effective procedures.

For further
information please
contact our Risk
Management Department on

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